



QP-001, Rev 2

Quality Policy

Design, manufacture, repair, assemble, and test control valves used in compressible, incompressible, and vapor fluid applications.

"Sullivan Process Controls (SPC) is committed to providing products and services that meet or exceed all customer requirements for safety, quality, performance, reliability, and schedule, as well as other applicable requirements, through Quality Management and continuous improvement."

Mission Statement: Achieving quality in a product requires collaboration throughout the entire manufacturing process, not just the efforts of the quality department or any single department. It relies upon the efforts of everyone involved in the process. For this reason, it is paramount that each individual take responsibility in doing their part to contribute to our quality system. Achieving customer satisfaction is the desired result and doing so is a direct reflection of the entire team's commitment to an effective quality management system.

SPC leadership team is committed to customer satisfaction by effectively implementing the requirements of our quality management system. Our goal is to continually improve the effectiveness of our quality management system in our efforts to meet customer, statutory, regulatory and ISO 9001 requirements.

We will demonstrate our performance to this goal through the necessary data mechanisms required to measure customer satisfaction and performance. Management will review our quality management system to evaluate how we have performed in the past, assess our status, and determine our future direction for its effectiveness and execution.

Executive leadership expects all employees to proactively identify opportunities for continuous improvement and actively participate in improving quality and strengthening our quality management system.

Each employee will contribute to the quality objectives of our company, especially in their area of expertise. Management hereby commits to provide the necessary resources to maintain customer, statutory, regulatory and ISO 9001 conformity. These contributions to the quality system ensure continued customer commitment and confidence in SPC quality & reliability as well as support the company's continued growth and success in our industry.


VP Quality, CIP

3/16/26
Date